

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>A1 - Business</b>				
Total Orders	139,865	Average Interval	97,065	Average Interval
Due Dates Missed	1,454	(In Days)	1,848	(In Days)
% Due Dates Missed	1.04%	3	1.90%	3
		0		0
<b>A2 - PBX</b>				
Total Orders	438	Average Interval	4,189	Average Interval
Due Dates Missed	18	(In Days)	401	(In Days)
% Due Dates Missed	4.11%	7	9.57%	15
		7		10
<b>A3 - Centrex</b>				
Total Orders	6,509	Average Interval	5,978	Average Interval
Due Dates Missed	215	(In Days)	129	(In Days)
% Due Dates Missed	3.30%	6	2.16%	6
		5		6
<b>A4 - WATS</b>				
Total Orders	130	Average Interval	1,347	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	4	0.15%	3
		2		2
<b>A5 - Mobile</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>A6 - Feature Group A</b>				
Total Orders	2	Average Interval	58	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	0	5.17%	6
		No Activity		15
<b>A7 - Foreign Exchange</b>				
Total Orders	36	Average Interval	123	Average Interval
Due Dates Missed	1	(In Days)	13	(In Days)
% Due Dates Missed	2.78%	3	10.57%	8
		No Activity		6

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

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AFFILIATE			ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	10	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	13
		No Activity		No Activity
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	2,132	Average Interval
Due Dates Missed	No Activity	(In Days)	100	(In Days)
% Due Dates Missed	No Activity	No Activity	4.69%	20
		No Activity		19
B3 - DID				
Total Orders	132	Average Interval	1,870	Average Interval
Due Dates Missed	60	(In Days)	648	(In Days)
% Due Dates Missed	45.45%	23	34.65%	24
		7		13

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AFFILIATE			ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	No Activity	Average Interval	18	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	5.56%	6
		No Activity		0
C2 - Packet Synchronous Access				
Total Orders	No Activity	Average Interval	3,657	Average Interval
Due Dates Missed	No Activity	(In Days)	424	(In Days)
% Due Dates Missed	No Activity	No Activity	11.59%	13
		No Activity		8
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

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	AFFILIATE		ALL OTHERS	
D1 - Protective Alarm				
Total Orders	No Activity	Average Interval	31	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	4
		No Activity		No Activity
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	100.00%	9
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
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AFFILIATE			ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	9	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	14
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
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AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	23	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	21.74%	13
		No Activity		4
F2 - Voice, Switched Line				
Total Orders	9	Average Interval	494	Average Interval
Due Dates Missed	3	(In Days)	121	(In Days)
% Due Dates Missed	33.33%	12	24.49%	12
		No Activity		4
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	783	Average Interval
Due Dates Missed	No Activity	(In Days)	131	(In Days)
% Due Dates Missed	No Activity	No Activity	16.73%	17
		No Activity		18
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	4
		No Activity		4
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	30	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	6.67%	8
		No Activity		5
F6 - Basic Data and Voice				
Total Orders	1	Average Interval	958	Average Interval
Due Dates Missed	1	(In Days)	139	(In Days)
% Due Dates Missed	100.00%	34	14.51%	22
		No Activity		4
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	113	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	0.88%	15
		No Activity		3
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	104	Average Interval
Due Dates Missed	No Activity	(In Days)	12	(In Days)
% Due Dates Missed	No Activity	No Activity	11.54%	18
		No Activity		5
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F10 - Data Extension, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F11 - Voice Grade Telephoto and Facsimile

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F12 - Protective Relay, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
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AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	2	Average Interval	12	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	7	16.67%	13
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	50.00%	13
		No Activity		No Activity

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**Quarterly ONA Installation Detail Report**  
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AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	8	Average Interval	74	Average Interval
Due Dates Missed	0	(In Days)	18	(In Days)
% Due Dates Missed	0.00%	5	24.32%	14
		No Activity		7
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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**Quarterly ONA Installation Detail Report**  
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AFFILIATE			ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	No Activity	Average Interval	20	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	21
		No Activity		No Activity
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	11	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	14
		No Activity		3
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	125	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	4.00%	13
		No Activity		3
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		5

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**Quarterly ONA Installation Detail Report**  
**Qwest**  
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AFFILIATE			ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Orders	138	Average Interval	43,506	Average Interval
Due Dates Missed	32	(In Days)	4,522	(In Days)
% Due Dates Missed	23.19%	29	10.39%	13
		10		8

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**Quarterly ONA Installation Detail Report**  
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AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	3	Average Interval	2,776	Average Interval
Due Dates Missed	1	(In Days)	688	(In Days)
% Due Dates Missed	33.33%	19	24.78%	20
		No Activity		10
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	2	Average Interval	378	Average Interval
Due Dates Missed	1	(In Days)	65	(In Days)
% Due Dates Missed	50.00%	26	17.20%	16
		No Activity		12

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	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
L1 - Smart PAL				
Total Orders	72	Average Interval	31	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	5	0.00%	2
		3		No Activity
L2 - Basic PAL				
Total Orders	197	Average Interval	2,580	Average Interval
Due Dates Missed	1	(In Days)	18	(In Days)
% Due Dates Missed	0.51%	9	0.70%	5
		13		5

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
A1 - Business		
Total Tickets	13	22
Average Interval in Hrs/Mns	3:50	6:00
A2 - PBX		
Total Tickets	26	303
Average Interval in Hrs/Mns	2:55	3:57
A3 - Centrex		
Total Tickets	14	29
Average Interval in Hrs/Mns	3:06	5:04
A4 - WATS		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	6:33
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	11
Average Interval in Hrs/Mns	No Activity	2:40
A7 - Foreign Exchange		
Total Tickets	23	108
Average Interval in Hrs/Mns	3:09	3:29

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
B1 - Feature Group B		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	4:58
B2 - Feature Group D		
Total Tickets	No Activity	114
Average Interval in Hrs/Mns	No Activity	1:37
B3 - DID		
Total Tickets	33	260
Average Interval in Hrs/Mns	4:45	3:56

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Quarterly ONA Maintenance Report  
Qwest  
QTR 3 2007

	AFFILIATE	ALL OTHERS
C1 - Packet DDD Line		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	2:26
C2 - Packet Synchronous Access		
Total Tickets	No Activity	52
Average Interval in Hrs/Mns	No Activity	3:19
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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Quarterly ONA Maintenance Report  
Qwest  
QTR 3 2007

	AFFILIATE	ALL OTHERS
D1 - Protective Alarm		
Total Tickets	No Activity	20
Average Interval in Hrs/Mns	No Activity	3:31
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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Quarterly ONA Maintenance Report  
Qwest  
QTR 3 2007

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	5
Average Interval in Hrs/Mns	No Activity	5:25

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
F1 - Voice, Non-Switched Line		
Total Tickets	1	30
Average Interval in Hrs/Mns	1:52	6:04
F2 - Voice, Switched Line		
Total Tickets	153	888
Average Interval in Hrs/Mns	4:07	4:23
F3 - Voice, Switched Trunk		
Total Tickets	32	448
Average Interval in Hrs/Mns	4:11	2:40
F4 - Voice and Tone, Radio Land Line		
Total Tickets	1	37
Average Interval in Hrs/Mns	4:33	7:46
F5 - Data, Low Speed		
Total Tickets	No Activity	42
Average Interval in Hrs/Mns	No Activity	3:50
F6 - Basic Data and Voice		
Total Tickets	16	1,398
Average Interval in Hrs/Mns	3:39	3:13
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	40
Average Interval in Hrs/Mns	No Activity	1:52
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	3:26
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	5:26

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Quarterly ONA Maintenance Report  
Qwest  
QTR 3 2007

	AFFILIATE	ALL OTHERS
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	4:26
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	6:14
G3 - Program Audio, 50-8000 Hz		
Total Tickets	4	30
Average Interval in Hrs/Mns	1:52	5:24
G4 - Program Audio, 50-15000 Hz		
Total Tickets	1	35
Average Interval in Hrs/Mns	13:41	4:38

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Quarterly ONA Maintenance Report  
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	AFFILIATE	ALL OTHERS
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	2:55
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
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	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
I1 - Digital Voice Circuit		
Total Tickets	No Activity	15
Average Interval in Hrs/Mns	No Activity	1:33
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	0:25
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	53
Average Interval in Hrs/Mns	No Activity	2:10
I5 - Digital Data, 56 kbps		
Total Tickets	2	1,633
Average Interval in Hrs/Mns	9:19	3:07

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	248	18,333
Average Interval in Hrs/Mns	4:12	3:58

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**Quarterly ONA Maintenance Report**  
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	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:35
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	1	370
Average Interval in Hrs/Mns	0:22	2:26
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	13
Average Interval in Hrs/Mns	No Activity	7:07

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**Quarterly ONA Maintenance Report**  
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	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 3 2007**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
<b>A1 - Business</b>		
Total Tickets	33,305	30,697
Average Interval in Hrs/Mns	12:59	13:43
Due Dates Missed	5,244	4,911
% Due Dates Missed	15.75%	16.00%
<b>A2 - PBX</b>		
Total Tickets	110	550
Average Interval in Hrs/Mns	15:23	13:46
Due Dates Missed	15	91
% Due Dates Missed	13.64%	16.55%
<b>A3 - Centrex</b>		
Total Tickets	2,071	2,527
Average Interval in Hrs/Mns	13:35	13:28
Due Dates Missed	346	396
% Due Dates Missed	16.71%	15.67%
<b>A4 - WATS</b>		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	1:19
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	0.00%
<b>A5 - Mobile</b>		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
<b>A6 - Feature Group A</b>		
Total Tickets	No Activity	12
Average Interval in Hrs/Mns	No Activity	34:55:00
Due Dates Missed	No Activity	1
% Due Dates Missed	No Activity	8.33%
<b>A7 - Foreign Exchange</b>		
Total Tickets	56	169
Average Interval in Hrs/Mns	19:43	12:24
Due Dates Missed	13	20
% Due Dates Missed	23.21%	11.83%

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Quarterly ONA Maintenance Report - Tickets with Due Dates  
Qwest  
QTR 3 2007

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	29
Average Interval in Hrs/Mns	No Activity	21:41
Due Dates Missed	No Activity	13
% Due Dates Missed	No Activity	44.83%

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